

Find A List of FAQ's

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HOW DO I AVOID THE INTERNET EXPLORER MIXED CONTENT POPUP WARNING MESSAGE? HOW DO I CHANGE MY PASSWORD? HOW DO I EXPORT MY DATA TO EXCEL? WHAT DOES THE WARNING POPUP ABOUT CORRUPTED AND TRUSTED SOURCE MEAN WHEN EXPORTING DATA TO EXCEL? THE GRIDLINES IN EXCEL ARE MISSING, HOW DO I TURN THEM ON? WHY IS ALL OF MY DATA NOT EXPORTED TO EXCEL? WHY IS ALL OF MY DATA NOT EXPORTED TO EXCEL? WHY IS ALL OF MY DATA NOT SHOWING IN THE ON-SCREEN REPORT TABLE? HOW CURRENT IS THE DATA SHOWING UP ON MY REPORTS? WHY DOES HERITAGE ENVIRONMENTAL OR ANOTHER 3RD PARTY COMPANY SHOW UP IN MY LIST OF AVAILABLE CUSTOMER ACCOUNTS? I AM GETTING AN ERROR WHEN I TRY TO OPEN A LINKED MANIFEST OR INVOICE DOCUMENT?

How do I avoid the Internet Explorer Mixed Content popup warning message?

The warning will look something like this:

"This page contains both secure and non-secure items. Do you want to display the non-secure items?"

Open Internet Explorer. Navigate to Tools > Internet Options > Security tab. Select the Internet zone, and click Custom Level. Scroll down just over half way down to the Miscellaneous section and make sure that the selection for Display Mixed Content is set to Enabled as below.



Best practice is to enter the site, www.heritageeis.com into your trusted site list and set the allow mixed content for the trusted sites only